

### Annex A: Exceptions to gov.sg SMS Sender ID

Government Agency	Use Case	Numerical Sender ID
Ministry of Defence	Two-way communications for National Service matters, including call-ups, training, mobilisation, and key activities for pre-enlistment and ORNS	72255
Ministry of Home Affairs (MHA)	Two-way communications for individuals who are deaf, mute, or have a speech impairment to report cases to SCDF/SPF.	71999
		70995
	SPAS (SMS-based public alert system): One-way communications within demarcated areas only, in cases of emergencies (e.g. fire, natural disaster...)	MHAalert
	One-way communications for MHA (via the MHA NS Portal) to remind NSmen to acknowledge their ICT call-ups and to inform them that they need to attend IPPT/NSFIT training.	MHA NS
Singapore Police Force (SPF) and Singapore Civil Defence Force (SCDF)	Two-way communications for National Service matters	83395761
		91449746
Singapore Police Force (SPF) and Singapore Civil Defence Force (SCDF)	One-way communications triggered by callers who have given their consent to receive an emergency video system link to enable access to their phone camera to provide SCDF/SPF with a live video feed of the incident while the emergency call is ongoing.	POLICE 999
		SCDF995 <i>To be "SCDF 995" from 1 July 2024</i>

Singapore Police Force (SPF)	One-way communications where callers to a police helpline will receive SMSes on how to access police services they require.	71000
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